

Our Ref: 39 4

31 August 2015

Mr

Street

Auckland 1

**By email:** @yahoo.co.

Dear Mr

**Official Information Act complaint  
Ministry of Social Development**

I refer to this Office's correspondence of 13 June 2015.

I regret the delay in providing you with an update on your complaint.

We have undertaken a further assessment of your complaint, and the next step is to allocate your complaint to an Investigator who will continue to assist the relevant Ombudsman.

Unfortunately, due to the large volume of complaints this Office is receiving, there are delays in progressing some complaints. Your complaint is now queued for allocation to an Investigator in our Christchurch Investigation and Resolution Team.

The Manager of the Christchurch Investigation and Resolution Team, L , will contact you when there is progress to report.

In the meantime, if the circumstances relating to your complaint change, please let us know.

Yours sincerely

  
Leo Donnelly  
Deputy Ombudsman