22 NOV 2017
Dear [Name],

I write further to your Official Information Act request of 1 October 2014, requesting information from the Ministry of Social Development (the Ministry) about services to beneficiaries.

After consultation with the Office of the Ombudsman, the Ministry is now providing further information in response to your request.

You asked for information about 'outcome expectations'.

Below are the outcome expectations:

The Mental Health Employment Service (MHES)
As a result of their participation in the Service:

- 50% of clients will be expected to have been placed into employment that aligns with their work obligations; of whom
- 80% will be expected to have remained in employment, aligning with their initial work obligations, for a period of twelve (12) months.

The Sole Parent Employment Service (SPES)
As a result of their participation on the Service:

- 52% of clients will be expected to have been placed into employment that aligns with their work obligations; of whom
- 80% will be expected to have remained in employment, aligning with their initial work obligations, for a period of twelve (12) months.

You requested numbers about how many beneficiaries referred to MHES and SPES 'have been successfully referred to employment'.

The data below is provided based on the reporting information from the MHES and SPES Providers. This has not been checked against Work and Income systems. The data reflects the 'actual enrolments' in service and 'actual outcomes' as reported by providers through the reporting tool known as Service Outcome Reporting Tool. The data is provided for the period August 2013-June 2015 and has been manually collated from provider reporting. The outcomes reported are for those placed into employment only and not for those achieving the 6 or 12 month outcome within the period.

Reported as at the end of each month

<table>
<thead>
<tr>
<th>MHES</th>
<th>Aug-13</th>
<th>Sep-13</th>
<th>Oct-13</th>
<th>Nov-13</th>
<th>Dec-13</th>
<th>Jan-14</th>
<th>Feb-14</th>
<th>Mar-14</th>
<th>Apr-14</th>
<th>May-14</th>
<th>Jun-14</th>
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<td>76</td>
<td>104</td>
<td>84</td>
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<tr>
<td>employment Outcomes</td>
<td>0</td>
<td>0</td>
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<td>17</td>
<td>16</td>
<td>33</td>
<td>35</td>
<td>49</td>
<td>36</td>
<td>34</td>
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<td>49</td>
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<td>97</td>
<td>87</td>
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<tr>
<td>employment Outcomes</td>
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<td>25</td>
<td>29</td>
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<td>42</td>
<td>56</td>
<td>40</td>
<td>29</td>
<td>34</td>
</tr>
</tbody>
</table>
You also requested:
'what plans exist to change or increase particular expectations and/ or criteria for sick, injured and disabled persons to be referred to work ability assessments'.

The Ministry did not have any plans to change the Workability assessments or the expectations at the time.

I trust this information is helpful.

Kind regards

M.

Ombudsman and Privacy Complaint Services
Ministry of Social Development | Te Manatu Whakahiato Ora

The Aurora Centre 56 The Terrace | PO Box 1556 | Wellington | New Zealand

Our Purpose:
We help New Zealanders to help themselves to be safe, strong and independent
Ko tā mātou he whakamana tangata kia tū haumaru, kia tū kaha, kia tū motuhake