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**David Rankin**  
Clinical Director at Medibank  
Melbourne, Australia Hospital & Health Care

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- Previous **Peninsula Health, Child, Youth and Family, Accident Compensation Corporation (ACC)**
- Education **Loma Linda University**

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## Summary

Specialist Medical Practitioner with over 30 years senior leadership experience in health service delivery and policy.

Experience has included:

- providing clinical governance to the medical services of a large teaching hospital
- leading the policy development and implementation of enhancements to child protection services
- advising on the national reforms of New Zealand's social services program
- managing demand for health and rehabilitation service for a major insurance scheme
- re-positioning and achieving sustainability of a private surgical hospital

My strengths in strategic thinking, creating a clear vision and communicating that vision have been successfully applied in a range of public and private settings. Guiding the implementation of large health sector projects has honed my skills in planning, practitioner engagement and designing appropriate monitoring and reporting frameworks.

Through focusing on the processes to achieve health outcomes, I have been able to significantly enhance provider performance and improve the quality of health care available to people at both the local and national levels.

My passion is to ensure health resources are applied to achieve both an optimal patient experience and world best health outcomes.

### KEY ACHIEVEMENTS

1. Created and implemented the strategy to address the health needs of all 5,000 children coming into care in New Zealand
2. Provided health policy advice for the major redesign of NZ's Sickness and Invalids Benefit Scheme
3. Effectively managed ACC's \$1B health and rehabilitation services portfolio
4. Led a major turn-around of finances of a private surgical hospital

### KEY MANAGEMENT COMPETENCIES

- Strategic Thinking
- Vision Setting and Communication
- Optimising Efficiency
- Operational Excellence
- Relationship Building

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**Dr Andrew Cot**

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Chief Medical Officer

**Marc Miller**  
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**Julie Phillips**  
Divisional Medical Governance and

**Chris Dalton**  
Medical Director



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## Clinical Director

Medibank

March 2014 – Present (3 years 2 months) Melbourne, Australia

Medibank Private is Australia's largest private health insurer covering the lives of over 3.8 million people. Medibank paid out over \$4.6 billion in member claims in 2013. Medibank is made up of three directorates: Private Health Insurance, Medibank Health Solutions and Provider Networks and Integrated Care.

The Clinical Director sits within the Provider Networks and Integrated Care division. The role has accountability for clinical advice, enhancing relationships with providers, encouraging best practice and oversight of clinical governance.

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Leonie Katekar  
Clinical Director -  
at Medibank

Georgia Karab.  
National Medical  
at Medibank

Andrew Wilson  
Group Executive :

## Executive Director - Medical Services, Quality and Clinical Governance

Peninsula Health

November 2011 – July 2013 (1 year 9 months) Melbourne, Australia

Peninsula Health is the public health service for South Eastern Melbourne. Operating from 13 sites on the Mornington Peninsula, it serves the needs of 300,000 people. Frankston Hospital is the teaching hospital with 336 beds (a further 93 beds are under construction) and provides general and specialty medical and surgical services, mental health, maternity, and paediatric services.

The EDMS is responsible for: Clinical Governance, Medical Workforce Unit, Quality, Patient Safety, Customer Services, Infection Control, Medico-legal, GP Liaison, Medical Education, Research and the Clinical School/University relations. The role also had direct line management of: Emergency Department, Pharmacy, Pathology, Radiology and the Library.

### KEY ACHIEVEMENTS:

- Enhanced the role and cohesiveness of the Clinical Director group and implemented a formal Professional Development Program for all medical staff;
- Implemented a range of IT projects including an e-Credentialing system, a Research repository and a Coronial database;
- Restructured several departments including the Emergency Department and Urology;
- Transitioned the Peninsula Clinical School to become a site of the Central Clinical School

## Principal Health Advisor

Child, Youth and Family

2006 – 2011 (5 years)



### Child, Youth and Family 2009 – 2011

CYF is the national organisation that cares for all children and young people who require state intervention to ensure their care and protection.

The role saw the creation and implementation of the Kids in Care program to address the health needs of all 5,000 children and young people coming into care each year.

Designing and leading the implementation of the strategy included gaining political support and \$40M funding. Introduced coordination of care across Health, Mental Health, Disability, Education and Child Protection services. Ensured behavioural and mental health issues in toddlers were identified and addressed early, so as to reduce major disorders when a teenager.

Successfully engaged all 21 District Health Boards and saw the program implemented nationally as well as creating an enhanced primary care mental health service.

### Work and Income 2006 – 2009

Work and Income is the State agency that provides employment services and financial assistance throughout New Zealand. Around 130,000 people are in receipt of the Sickness or Invalid's Benefit at any time at a cost of \$450M per year.

The role provided health policy advice for a major redesign of NZ's Sickness and Invalids Benefit Scheme.

Guided the major reconsideration of the role and engagement of health practitioners, the information collection processes and criteria for benefit eligibility. This resulted in significant changes in the policy and operation of the sickness related benefit system.

Medical practitioner accountability and support for certification was increased with a focus to



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The reforms coincided with a reduction in the number of working aged people granted the Invalid's Benefit between 2007/2008 and 2011/2012 from 16,351 to 9,845.

### General Manager - Health Providers

Accident Compensation Corporation (ACC)

1998 – 2006 (8 years)



Accident Compensation is New Zealand's national no-fault insurer for all people who suffer a personal injury by accident while present in New Zealand. It also provides cover for treatment injuries and to victims of sexual abuse.

The General Manager reported to the CEO and was responsible for the effective management of ACC's \$1B health and rehabilitation services portfolio.

Restructured health services procurement process constraining expenditure growth below 70% of health inflation while enhancing rehabilitation rates. Enhanced provider relationships with satisfaction amongst GP doubling over five years.

Developed and implemented evidence based practice guidelines. Implemented provider profiles and demonstrated significant consequential behaviour change. Established robust specifications and contracting frameworks for over 72 discrete services. Provided health policy advice through two revisions of the governing legislation.

### Chief Executive Officer

Auckland Adventist Hospital

1991 – 1996 (5 years) Auckland, New Zealand

Auckland Adventist Hospital was New Zealand's second largest private surgical hospital with five operating theatres and 60 beds.

During the six years as CEO, the hospital's financial performance was turned around, revenue doubled and enabling it to be positioned for subsequent successful sale.

Redevelopment incorporated a major focus on day surgery, creation of a GP operated Accident and Medical Clinic, introduction of pathology, radiology and physiotherapy as well as the addition of an outpatient consultation precinct.

Awarded the Eastern Bays Community Board, Good Citizen Award in 1997 in recognition of the contribution the redeveloped hospital made to the local community.

### Skills

Healthcare Governance Healthcare Management Strategic Planning  
 Stakeholder Engagement Healthcare Information Technology Health Policy  
 Change Management Public Health Leadership Strategy Patient Safety  
 Quality Improvement Leadership Development Project Management

### Education

#### Loma Linda University

Master of Health Administration (MHA), Health/Health Care Administration/Management

1989 – 1990

#### Loma Linda University



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### **University of Auckland**

Diploma in Obstetrics

1985 – Present

### **ECFMG**

1984 – 1984

### **University of Otago**

MBChB, Medicine

1977 – 1982

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### **Honors & Awards**

#### **College Medallion**

Royal Australasian College of Medical Administrators

2011

#### **Silver Fern Award**

New Zealand Institute of Health Management

2007

#### **Good Citizen Award**

Eastern Bays Community Board

1997

#### **Wilton L. Halverston Award**

Loma Linda University

1991

#### **Gold Duke of Edinburgh Award**

1976

### **Groups**