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http://[redacted].mail.yahoo.com/neo/launch

Subject: Fw: Complaint C11HL [redacted] re [redacted] counsellor(s), further final submissions

From: [redacted] ([redacted]@yahoo.coi. [redacted])

To: hdc@hdc.org.nz;

Date: Thursday, 12 April 2012 9:06 PM

Dear Health and Disability Commissioner -

dear staff at the Office of the Health and Disability Commissioner

This email message is sent to you further to matters raised in relation to my original complaints from 08 and 09 August 2011 under your reference C11HDC [redacted] and it adds further highly important information to that already supplied by way or emails from 29 March (see point E) and 03 April 2012.

It is in addition to information and comments already sent re a supposed phone call my last and former counsellor at [redacted] L. [redacted], made to my own GP, Dr T [redacted], at about 02.30 pm on 22 December 2010. Notes made about this phone call had been entered by L. [redacted] into my client file with [redacted] (at 02.39 pm on that same day).

I have already sent you sufficient information proving the notes she made as being fundamentally wrong, when she claimed that my doctor (Dr T [redacted] of the [redacted] Medical Centre) had supposedly stated to her, that he receives an email from me daily.

Re this particular matter, which only came to my attention after receiving further copies of the clinical file kept on me (under the Official Information Act 1982) not long ago, I can present you further following information:

When seeing my doctor (D. [redacted] of the [redacted] Medical Centre) for a consultation yesterday, I raised this phone call (on 22 Dec. 2010) and the relevant notes made by L. [redacted] re the supposed content with him. I also showed him a copy of the client file page containing the notes.

Dr T [redacted] had no recollection at all of this phone call, hence he consequently checked his own records and files. He then also found no reference or notes at all re the supposed phone call that L. [redacted] claims to have made to him at that time and on that date mentioned above.

My doctor does keep records of all consultations, medical reports, assessments, documents, important phone calls and messages received from other health providers and professionals involved in the treatment of any of his clients, and it can be expected that he would most certainly have made notes about the phone call that L. [redacted] claims to have made to him, given the seriousness of issues I was dealing with then, and given the fact that my discharge was discussed.

It is absolutely mystifying how such an important phone call may not have resulted in my GP making at least a brief note about it. Having also obtained a copy of my file that my doctor keeps on me before (in late 2010), I have evidence that my doctor has kept notes on everything of relevance to my health and treatment.

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**House of the Mental Health Services of the ADHB, due to suicidal ideations, it is incomprehensible that no notes were made re this phone call at 02.30 pm on 22 Dec. 2010.**

**Thus I am now having to seriously question, whether that phone call may at all have taken place. Given the fact that the counsellor L. [redacted] put untrue information in her notes covering the supposed call, it cannot be ruled out now, that the whole notes represent nothing more than forged information, possibly aimed at discrediting me, should there have been a further deterioration in my situation - and perhaps legal consequences that my counsellor may have feared.**

**Most certainly I now have not a tiny bit of trust in L. [redacted], and I request you to take note of this information just presented to you. This is another important aspect to consider when handling my previously communicated complaints.**

You may feel free to contact my GP to perhaps seek confirmation from him, whether he has any recollection, any notes or else in relation to the supposed phone call on 22 December 2010.

With thanks for your acknowledgment I remain yours sincerely

Auckland 1

Email: [redacted]@yahoo.co.  
Phone: (09)  
Mob.: [redacted]

**Attachment:**

**1 PDF file containing the page from my [redacted] client file, which contains the relevant notes made by L. [redacted] at 02.39 pm on 22 Dec. 2010, supposedly covering details discussed about me in a phone conversation with Dr [redacted] of the [redacted] Medical Centre.**

----- Forwarded Message -----

From: [redacted]@yahoo.co.  
To: Health and Disability Commissioner <hdc@hdc.org.nz>  
Sent: Tuesday, 3 April 2012 3:48 PM  
Subject: Fw: Complaint C11HE [redacted] re [redacted] counsellor(s), further submissions, email 2 of 2

**Dear Health and Disability Commissioner and**

**dear staff at the Office of the Health and Disability Commissioner:**

**Please find attached to this email a remaining PDF file containing documents and correspondence of relevance to my complaint C11: [redacted] which I wish to also submit.**

**If you require any further information, I will be happy to consult with you re the**