

Phone Call

Incoming Call

Number: C11HDC

Call date: 13/12/2011 11:55

Duration:

Contact name: Mi

Assign To: J F

Status: To Do Closed

Subject:

Incoming Call

Summary:

He would like a brief update on his complaint. He realises that probably nothing much has happened since he received the last letter but he would like an update nonetheless. He would like a call back from A on or

Edit History:

Created on: 13/12/2011 11:55:51 a.m. by: J F

RELEASED UNDER THE OFFICIAL INFORMATION ACT

Phone Call

Outgoing Call

Number: C11HDC

Call date: 13/12/2011 14:51

Duration:

Contact name: M:

Assign To: A L

Status: To Do Closed

Subject:

Outgoing Call

Summary:

Phoned Mr and provided him with an update on his complaint. Advised that he would likely hear from us in January.

Edit History:

Created on: 13/12/2011 02:51:19 p.m. by: A L

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OFFICIAL INFORMATION ACT