

**Subject:** Fw: Complaint about breaches of the Code of Health and Disability Services Consumers' Rights by  
Counsellor, email 30 of 30 (final one)

**From:** [redacted]@yahoo.co

**To:** hdc@hdc.org.nz;

**Date:** Monday, 8 August 2011, 15:09

Dear staff at the Office of the Health and Disability Commissioner

In the early morning I sent you a very comprehensive complaint about breaches of the Code of Health and Disability Services Consumer's Rights by a counsellor at [redacted] which regrettably involved the sending of 30 single emails with attachments to your email address.

I had decided to send the complaint and relevant documents in that way, because for one reason it was easier and cheaper than sending it all by post or courier, and on the other hand it was split into so many separate mails, because I wanted to avoid going over your in-box capacity limit for each email.

Trusting that you have received it all and will be able to process the admittedly substantial information involved, I would very much appreciate it, if you could confirm to me by return email that you have received the 30 emails plus the attached documents.

Yours most thankfully

[redacted]  
[redacted]  
[redacted]  
Street

Auckland [redacted]

Email: [redacted]@yahoo.co  
Phone: (09) [redacted]  
Mob.: 02 [redacted]

--- On **Mon, 8/8/11,** [redacted] <[redacted]@yahoo.co> wrote:

From: [redacted] <[redacted]@yahoo.co>  
Subject: Complaint about breaches of the Code of Health and Disability Services Consumers' Rights by [redacted] Counsellor, email 30 of 30 (final one)  
To: hdc@hdc.org.nz  
Received: Monday, 8 August, 2011, 4:11 AM